



VIRGIN GORDA YACHT HARBOUR

Boatyard Supervisor

Virgin Gorda Yacht Harbour Management Limited

We are seeking an experienced marine industry professional to take a leadership role as Boatyard Supervisor as part of our dynamic management team at Virgin Gorda Yacht Harbour Marina.

The Boatyard Supervisor holds ultimate responsibility for the safe, efficient, and profitable operations of the boatyard at Virgin Gorda Yacht Harbour Marina. The position calls for a hands-on team leader who has the ability to operate all of the plant and equipment as well as supervise subordinates and third parties utilising the boatyard facility. The boatyard facility is to be managed in absolute compliance with all company and regulatory policies and procedures.

It is the Boatyard Supervisor responsibility to maximize the efficiency of the boatyard assets in terms of generating activity and financial returns. It is the responsibility of the Boatyard Supervisor to ensure that all boat lifting operations are undertaken in strict compliance with company Health and Safety policies and procedures.

The Boatyard Supervisor will be expected to undertake all duties as is required for the efficient operations of the boatyard at VGYH Marina.

The Boatyard Supervisor will at all times consider operational requirements to include peak demands, events, and or shows and is required to be on call to deal with matters such as inclement weather or an emergency situation as may arise.

Requirements and Skills:

The Boatyard Supervisor must be able to demonstrate the following:

- An understanding of boating and water sports and an appreciation of the range of recreational boating types and associated customer needs.
- Experience in the handling of heavy plant and equipment for the purpose of lifting leisure vessels into and out of the water.
- Experience in securing vessels ashore using a range of methods, fixed cradles, adjustable cradles, timber shoring, blocking and boat stands.
- An appreciation for leisure vessel construction materials and methods of building.
- To lead a small team and instill confidence in subordinates to deliver exceptional service and meet common goals and objectives.
- Approach to business in a tactful, respectful manner treating others with respect and consideration regardless of their status or position. Reacts in a measured and considered way when under pressure.
- Possess accurate communication skills both verbal and written and in a timely manner.
- Be able to demonstrate an ability to deal with conflict, disaster and emergency situations.
- Possess certification in plant and equipment equivalent to NPORS for boat hoist, boat mover, forklift truck, banksman/slinger.
- Demonstrate a general level of competence in modern business office procedures, to include word processing, excel, Outlook.
- Understand Marina Regulations, Terms and Conditions, Local Regulatory policy, berthing and storage agreements as well as short-and long-term contracts.
- Manage levels of service to include internal and external customers, with an ability to respond quickly and efficiently to concerns and or complaints.
- Strive to evolve and improve services and facilities throughout the marina operations.
- Demonstrates an ability to prioritize tasks, plan work activities and use time and resources efficiently and plan and meet deadlines.
- Provides a safe and healthy working environment for all users of VGYH Marina, reporting any areas of concern that are out of his/her control to the General Manager..
- Must be able to swim.

Salary is commensurate with experience.

If you are interested in this challenging career opportunity, please forward a copy of your resume and cover letter to:

Human Resources

The Sage Group of Companies

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